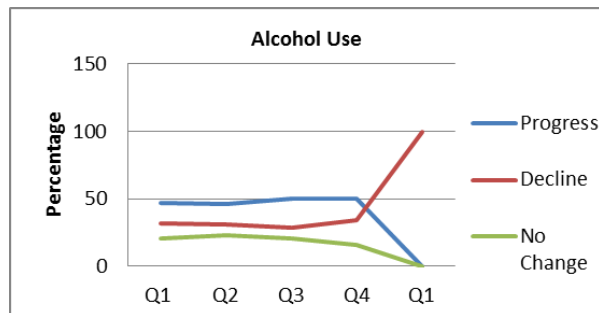


**Moray Alcohol and Drug Partnership - Service User Report Quarter 1 2017/18**  
**Appendix 1 – Outcome Star Reviews (Last 5 Quarters)**

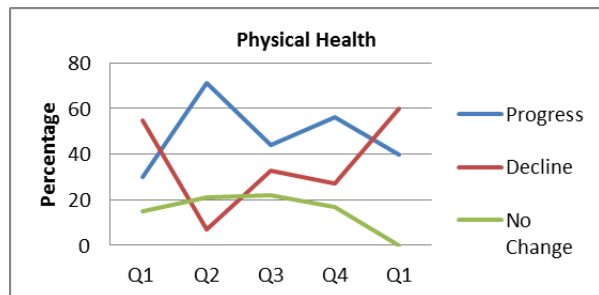
During an initial assessment with support services, each service user is asked to rate how they feel in 12 different areas of their life. Review assessments are scheduled to be undertaken at 3, 6 and 12 months. During these reviews, service users are again asked to rate the 12 different areas and Progress, Decline or No Change is identified through the ratings given.

The percentage of services users noting Progress, Decline or No Change for each of the 12 areas in the past 5 quarters are noted in the charts below.



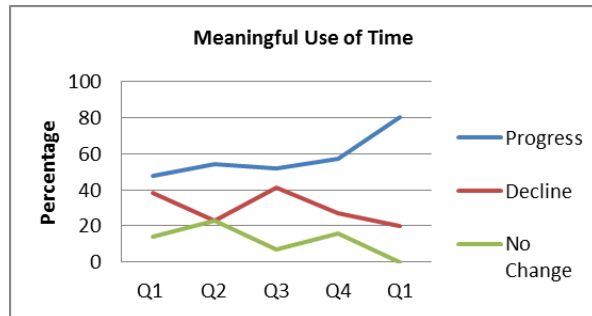
Throughout 2016/17, progress, decline and no change in Alcohol Use was quite consistent. Approx half of all services users undertaking a review each quarter stated they were making progress with their alcohol usage. In Quarter 4, there was a slight increase in those who stated their improvement with alcohol use was in decline.

In quarter 1 2017/18, a significant spike is clear with all users reporting a decline in their progress with alcohol usage.

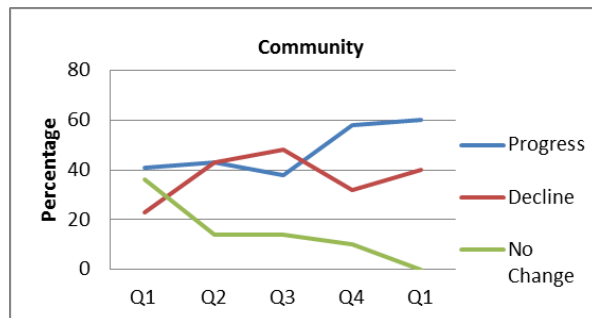


The fluctuations noted in relation to progress and decline for Physical Health appear to mirror each other during 2016/17. Overall the long term trend in both is for an increase with those reporting no change in decline.

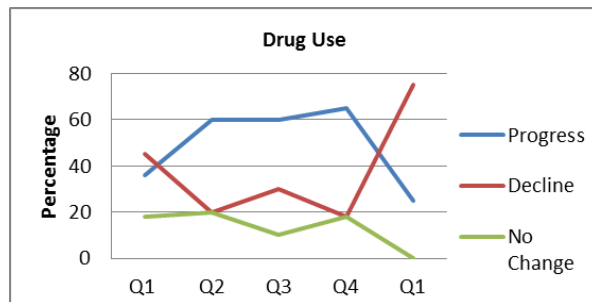
**Moray Alcohol and Drug Partnership - Service User Report Quarter 1 2017/18**  
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A consistently higher percentage of service users have reported progress in the area of Meaningful Use of Time throughout the five quarters reported. Decline and no change have been in steady decline with No Change reported as zero in Q1 2017/18.

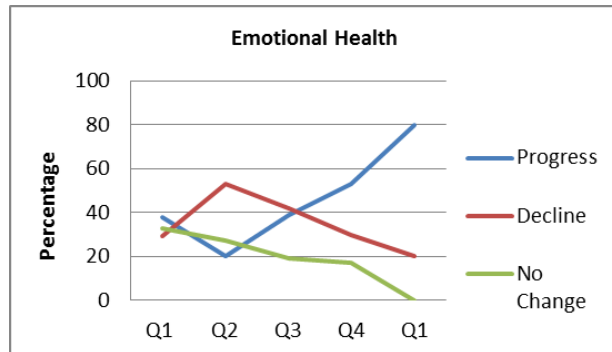


With Community, both progress and decline have an increasing long term trend while similar to a number of areas, no change is in decline.

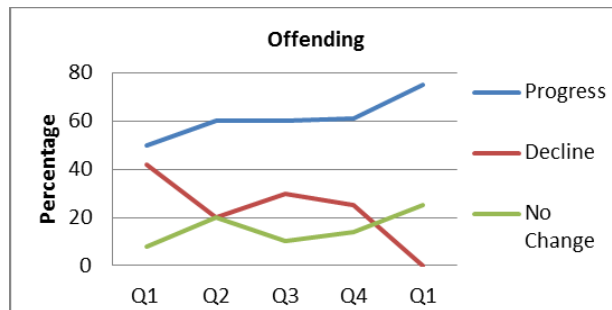


For three quarters (Q2-Q4) a significant proportion of service users undertaking a review noted progress in their drug use however similar to alcohol use, in quarter 1 a significant increase has been recorded in those stating they felt progress with their drug use was now in decline.

**Moray Alcohol and Drug Partnership - Service User Report Quarter 1 2017/18**  
**Appendix 1 – Outcome Star Reviews (Last 5 Quarters)**

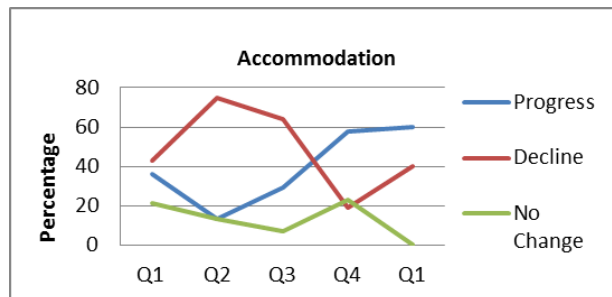


With the exception of a decrease in Q2, Emotional Health with Service Users has improved considerably.



The continually high proportion of service users reporting progress with Offending highlights a high number are not involved in offending.

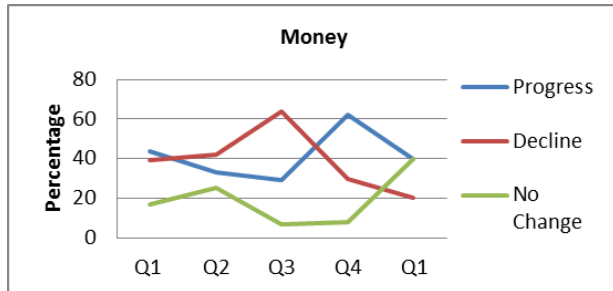
Offending is one of only two areas to report zero for decline in quarter 1. The other being Family & Relationships.



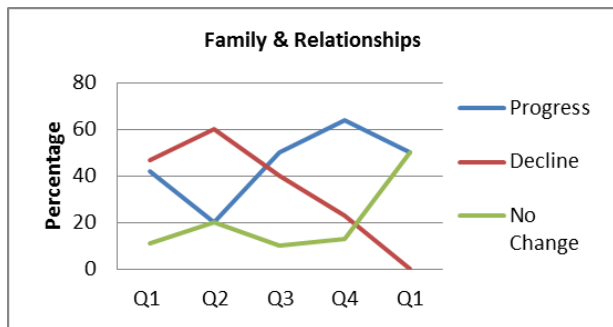
For three quarters (Q1-Q3), a higher proportion of service users noted there had been a decline in the situation involving their accommodation. In Q4 and Q1 however this has changed with an increase in those reporting progress.

Accommodation is the 7<sup>th</sup> area out of 12 where no change has been reported as zero in Quarter 1 2017/18.

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**Appendix 1 – Outcome Star Reviews (Last 5 Quarters)**



In the area of money, both Progress and No Change have recorded an increasing long term trend over the five quarters. This shows that service users are likely to be coping better with money or at least their situation has remained the same.



Figures recorded for Family & Relationships over the past five quarters show that service users are more likely to report an improvement in this area.

Family & Relationships is one of only two areas to report zero for decline in quarter 1. The other being Offending.