

Moray Alcohol and Drug Partnership

Service User Report Quarter 3 2016/17

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1 Introduction

This report aims to provide a breakdown of service users within the three main Moray Alcohol & Drug Services to the end of 31 December 2016 (quarter 3 2016/17).

This report will cover Alcohol & Drug Outcome Star reviews, waiting times, service user's ethnicity, age, substance misused and the numbers of users who have contact with their children. The home postcodes of service users have also been identified to highlight hotspot areas for those accessing services.

During a review of all data collated by the Moray Alcohol & Drug Partnership, a recommendation was made for the Service User Report to be reviewed to ensure content is fit for purpose and to allow better analysis of any emerging trends and issues. It is anticipated that this review will be completed by the end of 2016/17 with an updated Service User Report layout in place for 2017/18.

2 Data

Data used within this report has been obtained from Alcohol & Drug Outcome Star, the Scottish Drug Misuse Database (SDMD) and collated from the three main support services (Moray Drug and Alcohol Team -NHS, Moray Social Work Addiction Team and Arrows) via the Drug & Alcohol Assessment Form.

3 Alcohol & Drug Outcome Star

- As per previous quarters, the 'No Change Required' section shows a high percentage of service users did not have issues with Drug Use or Offending. A significant proportion also appear to be accommodated appropriately.
- 59% of those reviewed during quarter 3 were also required to make 'No Change' in relation to Money, a significant increase from the previous four quarters.
- In quarter 3, Meaningful use of Time and Emotional Health show high percentages of service users stating progress, however this is off set by a similar percentage reporting a decline.

See Appendix 1 for a full breakdown of Alcohol & Drug Outcome Star data for the last 5 quarters.

4 Service Users – Overview

For an overview of all Service Users engaged with Moray Alcohol & Drug Services, data was collated from the Waiting Times reports of the Scottish Drug Misuse Database (SDMD) and from information held by Moray Alcohol & Drug Partnership.

- During quarter 3 2016/17, 71 people registered and received a first assessment with Moray Alcohol & Drug Services – 13% less than quarter 2 and 25% less than quarter 1.
- The 52 users closed to MADP services during quarter 3, includes 1 user who had received a first assessment in the same quarter and 19 who had entered the services during quarter 2 2016/17.
- The total number of service users has continued to increase and is now 27% above quarter 3 2015/16.

Table 1: Service Users

	2015/16		2016/17		
	Q3	Q4	Q1	Q2	Q3
No of service users closed to MADP Services^	87	52	74	83	52
No of first assessment in MADP Services*	67	75	94	82	71
No of active service users engaged in MADP Services at the end of the quarter^	441	489	507	538	561

Data obtained from various Waiting Times Reports, Scottish Drug Misuse Database (SDMD)^ and Moray Alcohol & Drug Partnership*

Data for the No. of service users closed to MADP Services and the No. of active service users at the end of the quarter have been updated and therefore will not be consistent with previous Service User reports.

5 Waiting Times (1st Treatment)

Data noted within table 2 below is taken from the “Clients waiting 3 weeks or less for treatment” report on the Scottish Drug Misuse Database. The total number of clients noted on this database as receiving 1st treatment in quarter 3 is 82. This figure differs from the 71 recorded by MADP due to the double recording of service users on the SDMD database, e.g service users receiving treatment in relation to both alcohol and drugs are counted twice.

Table 2: Waiting Times (1st Treatment)

Q3 2016/17		Total Service Users (1st Treatment)	Service users waiting less than 3 weeks (1st Treatment)	Service users waiting more than 3 weeks (1st Treatment)
Moray Drug & Alcohol Team	Alcohol	3	3	0
	Drugs	3	3	0
	Total	6	6	0
	%		100%	0%
Moray Social Work Addiction Team	Alcohol	12	11	1
	Drugs	7	7	0
	Total	19	18	1
	%		95%	5%
Quarriers	Alcohol	43	43	0
	Drugs	14	14	0
	Total	57	57	0
	%		100%	0%
Total Clients Receiving 1st Treatment in Quarter 3		82	81	1
	%		99%	1%

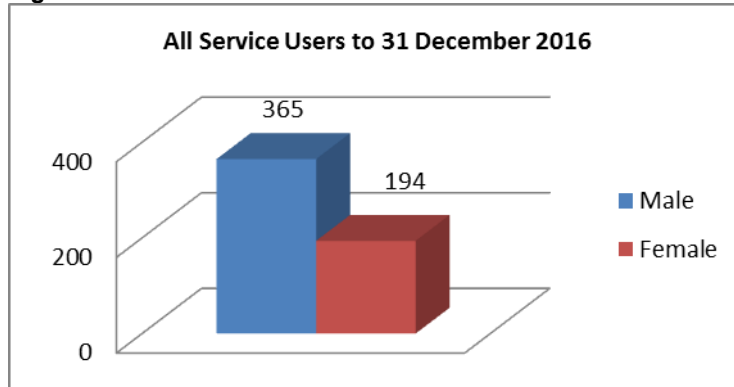
Data obtained from the Waiting Times (Clients waiting 3 weeks or less for treatment) Report - Scottish Drug Misuse Database

6 Service Users - Profile Information

Information on the profile of service users to 31 December 2016 has been taken from the Moray Alcohol & Drug Partnership SSA Log. It should be noted that the total active service users recorded on this log is 559 – 2 less than the number recorded on the SDMD website and noted in Table 1. This discrepancy is currently being investigated but in the meantime profile information below is based on 559 service users and should be taken as a guide only.

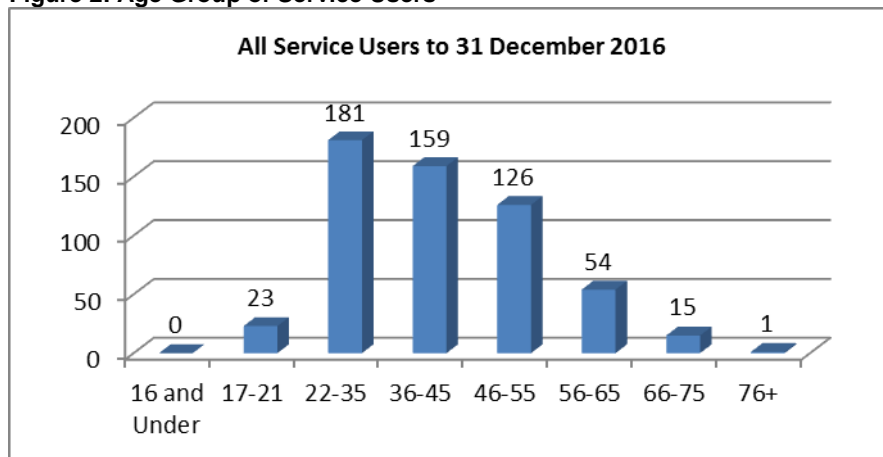
- At the end of quarter 3 2016/17, 65% of service users were male with 35% female.

Figure 1: Gender of Service Users



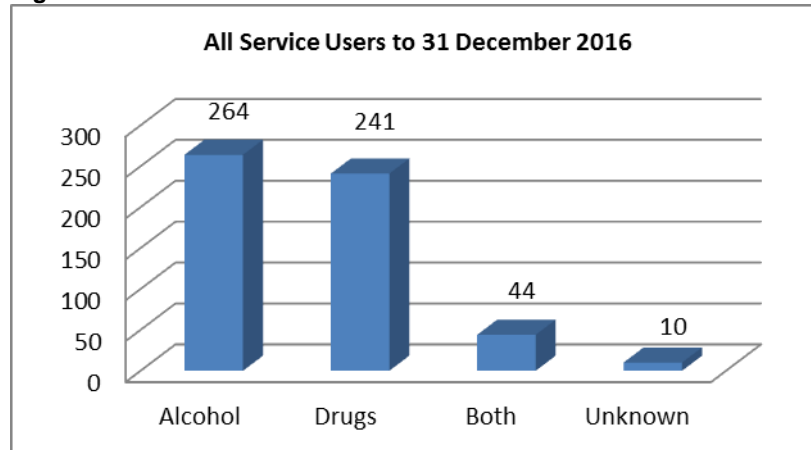
- At the end of quarter 3 2016/17, the highest number of service users (32%) fell within the 22-35 age group.

Figure 2: Age Group of Service Users



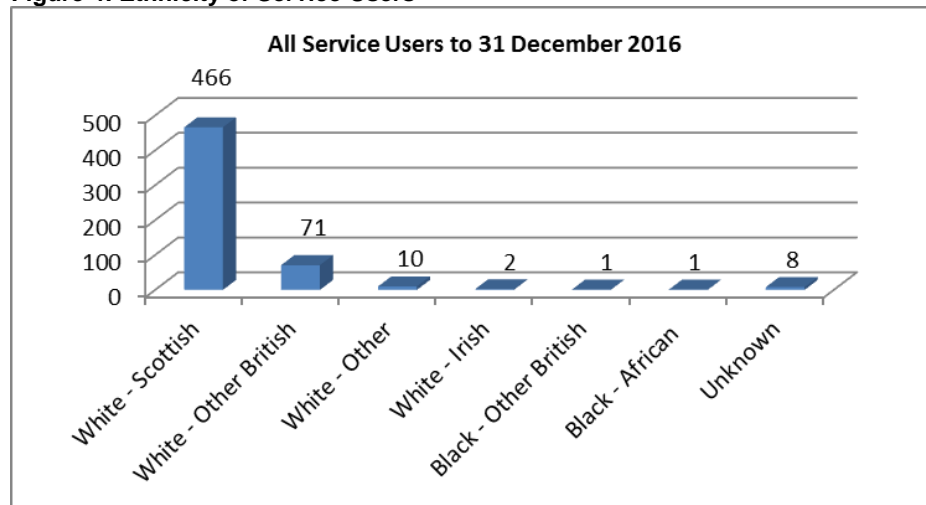
- To the end of quarter 3, 264 (47%) of service users in Moray stated alcohol is the substance they misuse and require help with.
- 44 (8%) of service users are seeking help for the misuse of both alcohol and drugs.

Figure 3: Substance Misused



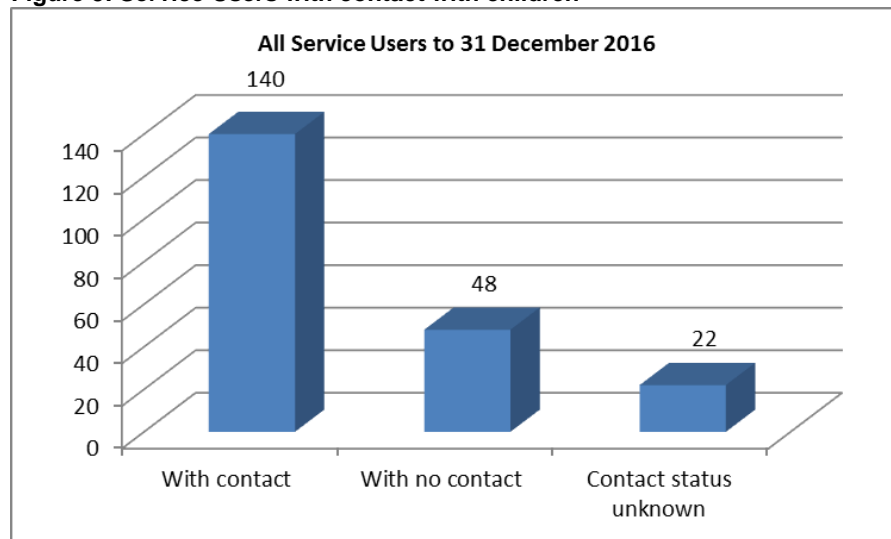
- The ethnicity of the majority of service users was White – Scottish at 78%.
- On the information held by MADP, there are 8 service users with ethnicity information missing.

Figure 4: Ethnicity of Service Users



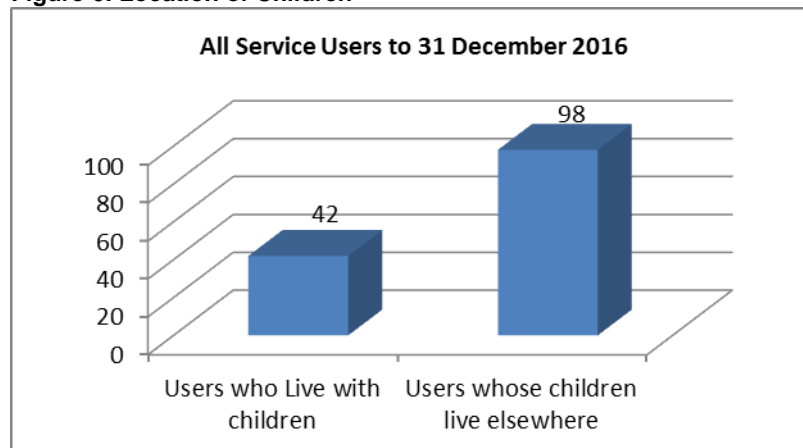
- Of the 559 service users recorded Moray Alcohol & Drug Partnership SSA Log to the end of quarter 3 – 210 (38%) are noted as having children.
- For 24 service users there is no information recorded on whether they have children or not.
- Of the 210 known to have children, 140 (67%) have contact of some description. 48 are noted as having no contact while the contact status of 22 service users with children is noted as unknown.

Figure 5: Service Users with contact with children



- Of the 140 service users stating they had contact with their children, 42 are noted as living with their children while 98 have children living elsewhere.

Figure 6: Location of Children



- 10 service users are noted as living within the IV30 1JP postcode in Elgin. All live within Guildry House - supported accommodation run by SACRO.
- 8 service users live at Ernest Hamilton Court, Elgin (IV30 4GH).
- 8 service users also within the IV36 1EL postcode in Forres. All live within the Royal Hotel; Moray Council's homeless/temporary accommodation.
- 7 service users live within the Kingsmills area of Elgin (IV30 4BX).
- 5 service users live within IV30 1EH (North Port, Elgin), AB55 5AH (Mid Street, Keith) and IV30 4JX (Covesea Road, Elgin). Covesea Road is the site of Young Person's accommodation run by SACRO. Looking at the actual address information, only two service users are likely to stay in the supported accommodation block.

Figure 7: Postcodes of Service Users

